



COMPLAINT CONTACTS

FROM UPS CORPORATE

*“Amazon contracted with **The UPS Store** corporate franchise office for this package return program and only **The UPS Stores** can process and accept these shipments”.*

This is causing significant pain and inconvenience for **Amazon.com** customers who would prefer to use Pack and Ship Business Center rather than a **The UPS Store**. In many rural areas, there is not **The UPS Store**, so customers are stuck with no good option.

Amazon.com should be informed (*by their customers*) how this is ruining their **Amazon.com** shopping experience.

We encourage you to let **Amazon.com** know how they feel about this process.

AMAZON CONTACT INFORMATION:

Customer Service:

888-280-4331
866-216-1072
866-216-1075 (*Amazon payments*)

Amazon Corporate HQ:

206-266-1000

Amazon Online Forum:

<https://www.amazon.com/forum/complaints>

Amazon General Questions:

<https://www.amazon.com/gp/help/contact-us/general-questions.html?skip=true>

Non-Amazon Option For Posting Complaints:

<https://www.consumeraffairs.com/online/amazon.html>

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